



Strategic Plan 2017

The following areas will be monitored for 2017, to ensure the continuous improvement of the quality of our services.

Short Term Goals	Phase I: 0-2 Years
Goal 1 HCBS, Mentoring, Medications, EHR	<p style="text-align: center;">TRAINING</p> <p>To promote Home and Community Based Services in being Person Centered and Self-Determined by providing education to:</p> <ul style="list-style-type: none"> • People Supported, Families and Guardians • All Employees • Other Organizations • Community and other Stakeholders
Goal 2	<p style="text-align: center;">HUMAN RESOURCES</p> <p>To strengthen the Direct Support Professional/PCT work force by providing:</p> <ul style="list-style-type: none"> • Recruitment tools and ideas to the LADD Team; all employees • An efficient and effective training curriculum • Mentoring program so experienced professionals can work with and mentor new professionals • Team Building to increase a positive, mission driven work environment where we value P.E.O.P.L.E.; people served, employees, families, communities • Competitive wage and benefit packages • Flexible work schedules to promote a balanced life • Employee access to professional growth via the LADD website.
Short Term Goals	Phase II: 0-4 Years
Goal 3	<p style="text-align: center;">TECHNOLOGICAL COMMUNICATION</p> <p>To improve technological efficiencies including electronic records and communication with other agencies to provide supports to the 'whole person' while assisting them in coordination of care so they may lead a Self-Determined life.</p>
Goal 4	<p style="text-align: center;">GROWTH OPPORTUNITIES</p> <p>To create opportunities for growth, meaningful life and engagement in their local community by:</p> <ul style="list-style-type: none"> • Healthy Initiatives, • Quality of Life Survey, • Budget and Financial Planning, • Emergency Management Planning, • Medication Training, • Volunteering/Employment • Self-Directed Supports
Goal 5	<p style="text-align: center;">ADVOCACY LIAISON</p> <p>To assist all people supported in accessing the available resources in their local community and supporting them to be a contributing citizen building positive relationships.</p>
Goal 6	<p style="text-align: center;">QUALITY ASSURANCE</p> <p>To deliver excellent services, building community and stakeholder interest, trust and pride through continually monitoring, developing and revising quality assurance standards. L.A.D.D., Inc. will provide community leadership and support by being active in our communities while recognizing each person's unique contributions.</p>
Long Term Goals	Phase III: 0-10 Years
Goal 7	<p style="text-align: center;">FUNDING SOURCES</p> <p>Due to continued financial strains brought on by economic issues in the State, LADD will improve financial strength and security by utilizing outside funding sources to partner with LADD to:</p> <ul style="list-style-type: none"> • Develop training for marketing to outside organizations • Develop Volunteer and Employment Services • Improve LADD visibility and create a positive corporate image • Increase donations, solicitations and fund raising